

MCE Contra Costa: Choice is power!

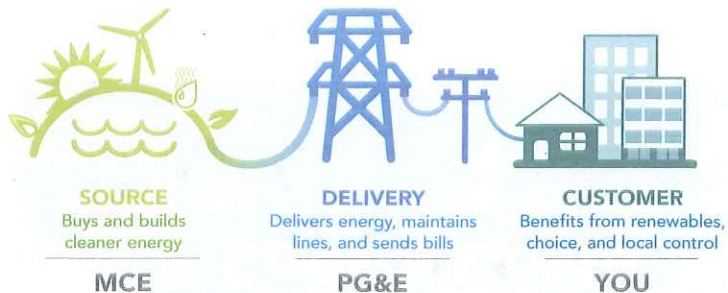
Starting in April your electric account will be enrolled with MCE, which provides more renewable sources at lower prices than PG&E, unless you choose another option. **The choice is yours!**

ABOUT MCE

Formed by the public to provide more renewable power and reinvest funds into our local economies, MCE has served Bay Area electric customers since 2010. You'll join more than 255,000 customers in Contra Costa, Marin, Napa, and Solano Counties with MCE service.

HOW MCE WORKS WITH PG&E

MCE replaces PG&E's role of determining your power source, called electric generation. PG&E continues to deliver the electricity, maintain power lines, provide repairs, and send your monthly bill, so you can enjoy the same reliable service you're used to.



HOW TO MAKE YOUR CHOICE



MCE Light Green | 50% RENEWABLE

Take no action and start saving automatically in April.



MCE Deep Green | 100% RENEWABLE

You can opt up to Deep Green **100% renewable, pollution-free** electric service. Enroll at: mceCleanEnergy.org/DG-enroll or call 1 (888) 632-3674. Please have your PG&E account number on hand.



PG&E (Opt Out) | 33% RENEWABLE

You can opt out and continue purchasing energy from PG&E by visiting: mceCleanEnergy.org/opt-out or calling 1 (888) 632-3674. Please have your PG&E account number on hand.

MCE Contra Costa: ¡Usted tiene opciones!

Empezando en abril, su cuenta de electricidad se inscribirá en MCE, que generará su electricidad de más fuentes renovables a precios más bajos que PG&E a menos que usted elija otra opción.
¡La decisión es suya!

ACERCA DE MCE

Formado por el público para ofrecer energía más renovable y reinvertir fondos en nuestras economías locales, MCE ha servido clientes de electricidad en la área de la bahía desde 2010. Hoy, casi 255.000 clientes en los condados de Contra Costa, Marin, Napa y Solano ya reciben servicio de MCE.

CÓMO FUNCIONA MCE CON PG&E

MCE reemplaza el rol de PG&E de determinar su fuente de energía, o su generación eléctrica. PG&E continúa entregándole su electricidad, enviando su factura mensual, manteniendo y reparando las líneas eléctricas. Así que usted puede disfrutar del mismo servicio confiable al que está acostumbrado.



COMO ELEGIR SU OPCION



MCE Verde Claro | 50% RENOVABLE

Toma ninguna acción y empezarás a ahorrar automáticamente en abril.



MCE Verde Fuerte | 100% RENOVABLE

Usted puede elegir Verde Fuerte, energía **100% renovable** y **libre de contaminación**. Inscríbase en: es.mceCleanEnergy.org/DG-enroll o llame al 1 (888) 632-3674. Por favor tenga a mano su número de cuenta de PG&E.



PG&E (Optar a no participar) | 33% RENOVABLE

Puede optar a no participar y continuar comprando energía de PG&E visitando: es.mceCleanEnergy.org/opt-out o llamando al 1 (888) 632-3674. Por favor tenga a mano su número de cuenta de PG&E.

What are the benefits of becoming an MCE customer?

- ⚡ **Lower Cost.** Savings are automatic with MCE. Typical customers pay 2–5% less per month for MCE's Light Green service than for PG&E.
- ⚡ **More Renewables.** More electricity will come from renewable, nonnuclear sources, such as solar, wind, bioenergy, and geothermal heat, reducing your carbon footprint for a cleaner planet.
- ⚡ **Energy Choices.** Before, only PG&E service was available to you and most of it came from natural gas and nuclear sources. You can now choose from MCE's competitively priced energy options. Choice is power.
- ⚡ **Local Control.** Your community's values are represented by an elected official from your city, town, or county on MCE's Board of Directors. MCE member communities — **not** private shareholders — determine energy sources, as well as rates, policies, and programs.
- ⚡ **Community Investment.** MCE does not use taxpayer dollars. We reinvest in the communities we serve by providing low and stable rates, energy efficiency programs, and new local renewable projects.

¿Cuáles son los beneficios de ser un cliente de MCE?

- ⚡ **Costos Más Bajos.** El ahorro es automático con MCE. Clientes típicos pagarán 2–5% menos mensualmente con servicio Verde Claro comparado con PG&E.
- ⚡ **Energía Más Renovable.** Más electricidad de fuentes renovables y no nucleares, como la energía del sol, el viento, la tierra o la bioenergía, reduciendo su huella de carbón para un planeta más limpio.
- ⚡ **Opciones de Energía.** Antes de MCE, usted tenía solo una opción de electricidad y la mayor parte se generaba de gas natural y energía nuclear. Ahora puede elegir entre opciones de energía con precios competitivos.
- ⚡ **Control Local.** Los valores de su comunidad están representados por un electo de su comunidad, que forma parte de la Junta Directiva de MCE. Las comunidades de MCE, **no** accionistas privados, controlan las opciones de energía, así como sus tarifas, políticas y programas.
- ⚡ **Inversión Comunitaria.** MCE no usa impuestos. Invertimos en nuestras comunidades ofreciendo tarifas bajas y estables, fomentando nuevos proyectos locales y ampliando los programas de eficiencia energética.

WE'RE HERE TO ANSWER YOUR QUESTIONS!

¡ESTAMOS AQUÍ PARA AYUDARLE!

mceCleanEnergy.org/ContraCosta | 1 (888) 632-3674 | CustomerService@mceCleanEnergy.org

FAQ

How do MCE's costs compare to PG&E's?

MCE's 50% renewable electricity **costs less** than PG&E's 33% renewable electricity. You will save between 2–5% (3% on average) with MCE depending on your rate class. MCE has reduced rates the past two years in a row. **Discount programs such as CARE, FERA, and Medical Baseline are unaffected by enrollment; these customers receive the same discount with MCE as they would with PG&E.** For detailed rates and cost comparisons visit: mceCleanEnergy.org/rates

How do I opt out of MCE?

Opt out online at mceCleanEnergy.org or by phone at 1 (888) 632–3674. Please have your PG&E account number on hand.

Why am I enrolled in MCE if I don't opt out?

Community Choice Aggregation (CCA) programs, including MCE, are required by state law to be the primary electric generation provider in their service area, rather than investor-owned utilities like PG&E. As the primary provider, customers receive CCA service automatically, but may opt out to receive service from their investor-owned utility.

Will my billing service change?

No. PG&E will continue to send one monthly bill. Instead of one fee that combines charges for the delivery and generation of your electricity, the bill will show separate charges — one for electric delivery (provided by PG&E and highlighted in blue) and one for electric generation (provided by MCE and highlighted in green). MCE's generation rates simply replace the generation charges you currently pay to PG&E; they are not an additional charge.

ENERGY STATEMENT



www.pge.com/MyEnergy

Service For:

DEE P. GREENE
123 MAIN ST.
CONCORD, CA 94518

Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-866-743-0335
www.pge.com/MyEnergy

Your Account Summary

Amount Due on Previous Statement	\$135.57
Payment(s) Received Since Last Statement	-135.57
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$82.45
MCE Electric Generation Charges	38.06
Current Gas Charges	16.58

Total Amount Due by 05/14/2018 \$137.09

Preguntas Frecuentes

¿Cómo compara los costos de MCE con los de PG&E?

Sí. La electricidad 50% renovable de MCE **cuesta menos** que la energía 33% renovable de PG&E. Ahorrarás entre 2–5% (3% en promedio) con MCE dependiendo de tu clase de tarifa. MCE ha reducido sus tarifas los últimos dos años seguidos. **Los programas de descuento como CARE, FERA y la Asignación Básica por Razones Médicas seguirán con MCE. Seguirás recibiendo el mismo descuento con MCE que con PG&E.** Para comparaciones de tarifas y costos, visite: es.mceCleanEnergy.org/rates

¿Cómo puedo optar a no participar con MCE?

Puede optar a no participar en línea es.mceCleanEnergy.org o por teléfono al 1 (888) 632–3674. Por favor tenga a mano su número de cuenta de PG&E.

¿Por qué estoy inscrito en MCE si no me excluyo?

Los programas de Community Choice Aggregation (CCA), como MCE, son requeridos por ley de ser el proveedor principal de generación eléctrica en su área de servicio, en vez de servicios públicos propiedad de inversionistas como PG&E. Como proveedor principal, el CCA empieza a ser la opción estándar en estas comunidades, pero clientes siempre pueden optar a no participar si prefieren.

¿Cambiará mi facturación?

No. PG&E seguirá enviándole su factura mensual. En vez de una tarifa que combina el costo por la entrega de su electricidad con la generación de tal electricidad, ahora su factura mostrará cargos separados — uno por la entrega eléctrica (de PG&E y resaltado en azul) y uno por la generación (de MCE y resaltado en verde). Las tarifas de generación de MCE simplemente reemplazan lo que PG&E le hubiera cobrado. No son cargos adicionales.

SmartRate

Our records indicate that your account is currently served by PG&E's SmartRate program, which offers discounted summer rates in exchange for very high rates on 9–15 "SmartDays."

PG&E does not currently allow MCE customers to participate in this program. As a result, if you start service with MCE, your account will be removed from SmartRate. To keep your current SmartRate plan, you will need to opt out of MCE by phone at 1 (888) 632-3674 or online at mceCleanEnergy.org. Please have your PG&E account number on hand.

If you are interested in lowering your electricity usage when California has days of high electricity demand, please visit www.flexalert.org to register for alerts. It's a great way to help reduce strain on the power grid.

For more information, please contact us at one of the methods below.

SmartRate

Nuestros registros indican que su cuenta podrá estar inscrita en el programa "SmartRate" de PG&E, que le ofrece tarifas bajas durante el verano a cambio de tarifas muy altas durante 9–15 días especiales.

PG&E no permite que clientes de MCE participen en este programa. Como resultado, si empiezas servicio de MCE, su cuenta se quitará del programa SmartRate. Para mantener SmartRate, tendrás que optar a no participar con MCE. Llámanos al 1 (888) 632-3674 o entrega su solicitud en línea en: es.mceCleanEnergy.org. Por favor tenga a mano su número de cuenta de PG&E.

Si quieres bajar su uso eléctrico cuando California tiene alta demanda eléctrica, visite www.flexalert.org para recibir alertas. Es una forma excelente de reducir el estrés en la red eléctrica.

Para más información por favor contáctenos con uno de los métodos a continuación.

WE'RE HERE TO ANSWER YOUR QUESTIONS!

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**Discount Rates
(Care/Fera/Medical Baseline Allowance)**

If you currently receive financial assistance on your PG&E bill through **CARE** (California Alternate Rates for Energy), **FERA** (Family Electric Rate Assistance) and/or a **Medical Baseline Allowance**, you will continue to receive these discounts in full with MCE's service.

There is no need to reapply for these programs. Your full discount will continue to be provided on the PG&E delivery portion of your bill, and will be noted on the front of your bill.

For more information, please contact us at one of the methods below.

**Descuentos (Care/Fera/Extensión
De La Tarifa Básica Por Razones Médicas)**

Si usted ya está inscrito en programas de asistencia financiera como **CARE** (California Alternate Rates for Energy), **FERA** (Family Electric Rate Assistance) y/o la Extensión de la **Tarifa Básica por Razones Médicas** (Medical Baseline) seguirá inscrito con MCE.

No hay que reinscribirse en estos programas. Continuarás a recibir su descuento por a través de los cargos de entrega eléctrica de PG&E.

Para más información por favor contáctenos con uno de los métodos a continuación.

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Budget Billing
(previously called Balanced Payment Plan)

Our records indicate that you may be receiving a Budget Billing option with PG&E.

Your PG&E gas and electric delivery charges will continue to be billed according to **Budget Billing** with MCE service. However, your MCE electric generation charges, which replace PG&E's charges, will not be included in your Budget Billing calculation and will be billed monthly according to actual usage. As a result, your total charges will vary from month-to-month.

For more information or to opt out to continue receiving a fully balanced monthly bill, please contact us at one of the methods below.

Budget Billing
(antes llamado Plan De Pago Balanceado)

Nuestros registros indican que su cuenta podrá estar inscrita en Budget Billing de PG&E.

Sus cargos de gas y entrega eléctrica de PG&E seguirán siendo facturados con **Budget Billing** con MCE. Sin embargo, sus cargos de generación eléctrica de MCE, los que reemplazan los cargos de PG&E, no se incluirán en esta calculación y serán facturados separadamente, dependiendo de su uso. Así que su total cambiará de mes a mes.

Para más información o para optar a no participar y así seguir recibiendo una factura mensual completamente balanceada, por favor contáctenos con uno de los métodos a continuación.

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**Your account may be enrolled
in two or more of the following programs**

Discount rates — If you currently receive financial assistance on your PG&E bill through CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance) and/or a Medical Baseline Allowance, you will continue to receive your discounts in full with MCE's service. **There's no need to reapply for these programs.** For more information, please contact us at one of the methods below.

Budget Billing — Your PG&E gas and electric delivery charges will continue to be billed according to Budget Billing (formerly known as Balanced Payment Plan) with MCE service. However, your MCE electric generation charges, which replace PG&E's charges, will not be included in your Budget Billing calculation and will be billed according to actual usage. As a result, your total charges will vary from month-to-month. For more information or to opt out to continue receiving a fully balanced monthly bill, please contact us at one of the methods below.

SmartRate — PG&E does not currently allow MCE customers to participate in this program. As a result, if you start service with MCE, your account will be removed from SmartRate. To keep your current SmartRate plan, you will need to opt out of MCE by phone at 1 (888) 632-3674 or online at mceCleanEnergy.org. Please have your PG&E account number on hand.

**Su cuenta puede estar inscrita en dos
o más de los siguientes programas**

Descuentos — Si usted ya está inscrito en programas de asistencia financiera como CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance) y/o la Extensión de la Tarifa Básica por Razones Médicas (Medical Baseline) seguirás inscrito con MCE. No hay que reinscribirse en estos programas. Para más información por favor contáctenos con uno de los métodos a continuación.

Budget Billing — Sus cargos de gas y entrega eléctrica de PG&E seguirán siendo facturados con Budget Billing con MCE. Sin embargo, sus cargos de generación eléctrica de MCE, los que reemplazan los cargos de PG&E, no se incluirán en esta calculación y serán facturados separadamente, dependiendo de su uso. Así que su total cambiará de mes a mes. Para más información o para optar a no participar y así seguir recibiendo una factura mensual completamente balanceada, por favor contáctenos con uno de los métodos a continuación.

SmartRate — PG&E no permite que clientes de MCE participen. Como resultado, si empiezas servicio de MCE, su cuenta se quitará del programa SmartRate. Para mantener SmartRate, tendrás que optar a no participar con MCE. Llámanos al 1 (888) 632-3674 o entrega su solicitud en línea en: es.mceCleanEnergy.org. Por favor tenga a mano su número de cuenta de PG&E.

WE'RE HERE TO ANSWER YOUR QUESTIONS!

¡ESTAMOS AQUÍ PARA AYUDARLE!

mceCleanEnergy.org/ContraCosta | 1 (888) 632-3674 | CustomerService@mceCleanEnergy.org



1125 Tamalpais Avenue
San Rafael, CA 94901

IMPORTANT INFORMATION ABOUT YOUR PG&E ELECTRIC ACCOUNT ENCLOSED.
INFORMACIÓN IMPORTANTE SOBRE SU CUENTA ELÉCTRICA DE PG&E.

有關您的新電力服務的中文資訊，請致電 1 (888) 632-3674。

MARK YOUR CALENDAR!

MCE COMMUNITY MEETINGS

Learn more about MCE's service options and have your questions answered.

—
Wednesday, April 25th, 7 p.m.
San Ramon Central Park Community Center
12501 Alcosta Blvd., San Ramon, CA 94583

—
Wednesday, May 23rd, 7 p.m.
Oakley Council Chambers
3231 Main St., Oakley, CA 94561

—
Please see the "Events" section for any changes at:
mceCleanEnergy.org/ContraCosta#Events

TERMS & CONDITIONS OF SERVICE

RATES | MCE electric generation rates are stable and cost-competitive. Financial assistance programs like CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance), and Medical Baseline Allowance remain the same for MCE customers. If you are enrolled in any of these programs with PG&E, you will continue to be enrolled if you choose MCE. Any changes to MCE rates will be adopted at duly noticed public MCE Board meetings. Changes to PG&E or MCE rates impact cost comparisons. PG&E charges MCE customers a monthly Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. These fees are always included in cost comparisons. View MCE rates and PG&E cost comparisons at www.mceCleanEnergy.org/rates or call 1 (888) 632-3674 for more information. PG&E and MCE rates and cost comparisons may change over time.

BILLING | You will receive a single monthly bill from PG&E. The bill will include charges for PG&E electric delivery and MCE electric generation. MCE's electric generation charge will replace PG&E's electric generation charge. MCE's charge is not an extra fee. If you opt out of MCE, PG&E will resume charging you for electric generation.

ENROLLMENT | MCE, a not-for-profit, public agency, is now the primary electric generation provider in your community. California State Assembly Bill 117, passed and signed into law in 2002, requires that community choice programs like MCE operate as the primary electric generation service provider through an automatic enrollment process. Your account will be enrolled with MCE's Light Green 50% renewable energy service unless you choose to opt out. You may request to opt out at any time. You may also choose MCE's Deep Green 100% renewable energy. To opt out, or to sign up for Deep Green, call 1 (888) 632-3674 or visit www.mceCleanEnergy.org. Please have your PG&E account number on hand.

OPT OUT | You may request to opt out of MCE to buy PG&E's electric generation at any time by calling 1 (888) 632-3674 or by visiting www.mceCleanEnergy.org. Please have your PG&E account number on hand so that we may process your request. If you do not opt out within 60 days after MCE service starts, you will be subject to the payment of a one-time administrative fee (\$5 residential or \$25 commercial), will not have the option to return to MCE for one year, and will be subject to PG&E's terms and conditions of service. For information on PG&E's terms and conditions, visit www.mceCleanEnergy.org/opt-out-terms. You will not be charged an administrative fee if you opt out before MCE service starts, within the first 60 days after your enrollment with MCE, or if you cancel electric service. In order to switch electric generation service to PG&E before your next monthly billing cycle, your opt out request must be received five business days before the billing cycle start date. Your account will be transferred to PG&E on the first day of your billing cycle and cannot be transferred during a billing cycle. You will be charged for all electricity procured by MCE on your behalf prior to the cancellation or transfer of service to PG&E.

FAILURE TO PAY | MCE may transfer your account to PG&E upon 14 calendar days' written notice to you if you fail to pay your bill. If your service is transferred, you will be required to pay the administrative fee described above.

Based in San Rafael and Concord, MCE is governed by a Board of Directors of elected officials representing Marin County and all of the cities and towns within it, Napa County and all of the cities and towns within it, the Cities of Benicia, Concord, Danville, El Cerrito, Lafayette, Martinez, Moraga, Oakley, Pinole, Pittsburg, Richmond, San Pablo, San Ramon, Walnut Creek, and unincorporated Contra Costa County. We're committed to protecting customer privacy. Learn more at www.mceCleanEnergy.org/privacy.

TÉRMINOS Y CONDICIONES DEL SERVICIO DE MCE

TARIFAS | Las tarifas de generación eléctrica de MCE son estables y competitivas. Programas de asistencia financiera como CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance) y la extensión de la tarifa básica por razones médicas (Medical Baseline) siguen iguales con MCE. Si usted ya está inscrito en estos programas con PG&E, usted estará inscrito automáticamente con MCE. Cualquier cambio de las tarifas de MCE será anunciado en las reuniones públicas de la Junta Directiva de MCE. Cambios de las tarifas afectarán las comparaciones de costos entre MCE y PG&E. A los clientes de MCE, PG&E cobra mensualmente el Power Charge Indifference Adjustment (PCIA) y un Recargo de Franquicia. Estas tarifas están siempre incluidas en nuestras comparaciones de costos. Usted puede ver estas comparaciones en es.mceCleanEnergy.org/rates. Llame al 1 (888) 632-3674 (opríma 2 para español) para más información. Estas tarifas y comparaciones de costos pueden cambiar con el tiempo.

FACTURACIÓN | Usted recibirá una factura mensual de PG&E, la cual incluye el costo de la entrega eléctrica de PG&E y de la generación eléctrica de MCE. El costo de generación eléctrica de MCE sustituye el costo de generación que PG&E le hubiera cobrado. Este cobro de MCE no duplica, sólo reemplaza. Si usted opte a no participar en la generación de MCE, PG&E reanudará el cobro por su generación eléctrica.

INSCRIPCIÓN | MCE es una agencia pública sin fines de lucro que ahora es el proveedor primario de generación eléctrica en su comunidad. La Ley 117 de la Asamblea Estatal de California (AB 117), aprobada y promulgada en 2002, establece que los programas de Community Choice Aggregation (CCA) como el de MCE, operan como el proveedor primario de servicios de generación eléctrica a través de un proceso de inscripción automática. A menos que usted opte a no participar, su cuenta estará inscrita en MCE Verde Claro, energía 50% renovable. Usted puede optar a no participar u optar por MCE Verde Fuerte, energía 100% renovable, en cualquier momento. Para optar a no participar o para inscribirse en Verde Fuerte, llame al 1 (888) 632-3674 (opríma 2 para español) o visite es.mcecleanenergy.org. Por favor tenga a mano su número de cuenta de PG&E.

OPTAR A NO PARTICIPAR | Usted puede optar a no participar con MCE en cualquier momento llamando al 1 (888) 632-3674 (opríma 2 para español) o visitando es.mceCleanEnergy.org/opt-out. Asegúrese de tener a mano la información de su cuenta de PG&E para así procesar su solicitud. Si usted opte a no participar después de los primeros 60 días de servicio, usted tendrá que pagar una tarifa única administrativa de \$5 para su residencia o una tarifa de \$25 para su negocio. No tendrá la opción de volver al servicio de MCE por un año y estará sujeto a los términos y condiciones de servicio de PG&E. Para obtener información sobre los términos y condiciones de PG&E visite es.mceCleanEnergy.org/terms. No se le cobrará una tarifa administrativa si opta a no participar antes de iniciar el servicio de MCE, dentro de los primeros 60 días después de su inscripción con MCE o si cancela su servicio de electricidad. Para cambiar su servicio de generación eléctrica a PG&E antes de su próximo ciclo de facturación mensual, su solicitud de cancelación debe recibirse cinco días hábiles antes de la fecha de inicio de este ciclo. Su cuenta será transferida a PG&E en la fecha cuando se lea su medidor porque no se puede transferir durante el ciclo de facturación. Se le cobrará por la electricidad obtenida por MCE en su nombre antes de la cancelación o transferencia del servicio a PG&E.

FALTA DE PAGO | Si usted no ha pagado su factura eléctrica, MCE puede transferir su cuenta a PG&E 14 días después de haberle enviado una notificación por escrito. Al transferir su servicio, usted tendrá que pagar la tarifa única administrativa descrita anteriormente.

Basado en San Rafael y Concord, MCE es gobernado por una Junta Directiva de funcionarios electos representando el condado, las ciudades y pueblos de Marin y Napa, y las ciudades de Benicia, Concord, Danville, El Cerrito, Lafayette, Martinez, Moraga, Oakley, Pinole, Pittsburg, Richmond, San Pablo, San Ramon, Walnut Creek y las áreas aledañas del condado de Contra Costa. Estamos comprometidos a proteger la privacidad de nuestros clientes. Aprenda más en es.mceCleanEnergy.org/privacy.



FAQ

MCE Contra Costa

CHOOSE FROM 33%, 50%, OR 100% RENEWABLE ENERGY

Starting this April, residents and businesses in Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon and unincorporated Contra Costa County will have more renewable, locally controlled energy service with MCE at lower rates than PG&E, or they can choose another option.

YOUR SERVICE OPTIONS



MCE Light Green | 50% RENEWABLE

Take no action and start saving automatically in April.



MCE Deep Green | 100% RENEWABLE

Eliminate your electricity-related carbon footprint by opting up to 100% California renewable energy.



PG&E | 33% RENEWABLE

You can choose to opt out and continue purchasing energy from PG&E.

HOW MCE WORKS



Does MCE cost less than PG&E?

Yes. MCE's 50% renewable electricity **costs less** than PG&E's 33% renewable electricity. Typical customers will save between 2–5% (3% on average) with MCE, depending on their rate class. MCE has reduced rates the past two years in a row.

Discount programs such as CARE, FERA, and Medical Baseline are unaffected by enrollment; these customers receive the same discount with MCE as they would with PG&E.

For detailed rates and cost comparisons visit: mceCleanEnergy.org/rates

Are MCE's rates more stable than PG&E's?

Yes. While PG&E historically changes rates 3–5 times a year, MCE has never changed its rates more than once a year.

Do CARE, Medical Baseline, and other discount programs continue with MCE service?

Yes. Discount programs, like CARE and FERA, and Medical Baseline, are unaffected by MCE. Customers in these programs do not need to re-enroll nor take any further action.

How does MCE affect electricity services for Contra Costa residents and businesses?

Aside from having access to more renewable energy, not much will change. Residents and businesses can choose 50–100% renewable energy from MCE, a local public agency. MCE customers continue to enjoy the same reliable electricity service, with PG&E delivering power, maintaining the wires, and providing billing and gas services.

With MCE's Light Green service option, at least half of the electricity you purchase is generated by renewable resources. Residents and businesses may also opt up to MCE's Deep Green 100% renewable energy, or opt out and choose PG&E's 33% renewable energy.

WE'RE HERE TO ANSWER YOUR QUESTIONS!

mceCleanEnergy.org/ContraCosta
1 (888) 632-3674
info@mceCleanEnergy.org

Will my billing service change?

No. PG&E will continue to send one monthly bill. Instead of one fee that combines charges for the delivery and generation of your electricity, the bill will show separate charges — one for electric delivery (provided by PG&E and highlighted below in blue) and one for electric generation (provided by MCE and highlighted below in green). **MCE's generation rates simply replace the generation charges you currently pay to PG&E;** they are not an additional charge.

ENERGY STATEMENT		Account No: 0123456789-0
www.pge.com/MyEnergy		Statement Date: 04/23/2018
		Due Date: 05/14/2018
Service For:	Your Account Summary	
DEE P. GREENE	Amount Due on Previous Statement	\$135.57
123 MAIN ST.	Payment(s) Received Since Last Statement	-135.57
CONCORD, CA 94518	Previous Unpaid Balance	\$0.00
	Current PG&E Electric Delivery Charges	\$82.45
	MCE Electric Generation Charges	38.06
	Current Gas Charges	16.58
Questions about your bill?	Total Amount Due by 05/14/2018	\$137.09
24 hours per day, 7 days per week		
Phone: 1-866-743-0335		
www.pge.com/MyEnergy		

Is MCE's power supply more renewable than PG&E's?

Yes, considerably! MCE's power supply contains a higher portion of renewable resources like solar, wind, bioenergy, and geothermal. According to the most recent California Energy Commission Power Content Labels, MCE's Light Green service is 55% renewable compared to PG&E's 33% renewable service. MCE's board has elected not to procure energy from nuclear sources.

Why am I enrolled in MCE if I don't opt out?

Local Community Choice Aggregation (CCA) programs, like MCE, are required by state law to be the primary electricity provider for the communities they serve, rather than existing investor-owned utilities like PG&E. For this reason, customers may opt out of MCE to purchase their electricity from PG&E's power supply.

Which communities does MCE serve?

MCE has been serving Bay Area electric customers since 2010. Today nearly 255,000 customers in Marin and Napa Counties, and the cities of Benicia, El Cerrito, Lafayette, Richmond, San Pablo, and Walnut Creek are buying

more renewable energy from MCE. Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon, and unincorporated Contra Costa County will also be enrolling with MCE in April.

What kind of organization is MCE and who controls it?

MCE is a local, not-for-profit, public agency directly controlled by its member communities — like Contra Costa County. Formed by the public to buy cleaner power and re-invest ratepayer dollars locally, MCE always prioritizes the interests of its customers. MCE's Board of Directors are democratically elected leaders from each community MCE serves and are not paid for their role with MCE. In consultation with MCE's staff, the Board determines MCE's rates, policies and programs in meetings that are open to the public. The following elected leaders are MCE's newest Board members and represent the values of their respective communities: Mayor Edi Birsan (Concord), Supervisor Federal Glover (Contra Costa County), Councilmember Lisa Blackwell (Danville), Mayor Rob Schroder (Martinez), Mayor Dave Trotter (Moraga), Councilmember Sue Higgins (Oakley), Councilmember Maureen Toms (Pinole), Vice Mayor Peter Longmire (Pittsburg), and Councilmember Scott Perkins (San Ramon).

How is MCE funded?

Like PG&E, MCE is funded by electricity ratepayers through their monthly energy purchases. MCE is not funded by taxpayers. A cornerstone to MCE's mission is to redirect ratepayer dollars back to local economies, and reinvest in its communities by providing low, stable rates. MCE also supports local workforce development through renewable energy projects within its service area, and partnering with community-based organizations to help expand energy savings programs.

MCE has allocated \$155,000 for solar rebates to low-income customers. Over 7 million gallons of water have been saved through MCE's Energy Efficiency Program. And in California, MCE's new, renewable energy projects — such as a 10.5 megawatt solar project in Richmond — have supported over 2,800 jobs to date, including union jobs.

WHAT DOES MCE OFFER CONTRA COSTA?

- » **Ability to choose** your electricity provider and service
- » **Lower cost** — typical customers pay 2–5% less per month for MCE's Light Green service than for PG&E
- » **Environmental benefits** from renewable energy sources
- » **Local control** through a Board of Directors of elected officials representing each member community
- » **Community investment** through local renewable development projects, including a new 10.5 MW solar farm in Richmond
- » **Support of over 2,800 green collar, California jobs** through contracted power and energy efficiency projects
- » **Energy efficiency programs** to help small businesses and multifamily properties save money and energy



FAQ

MCE Contra Costa

CHOOSE FROM 33%, 50%, OR 100% RENEWABLE ENERGY

In April 2018, residents and businesses in Concord, Danville, Martinez, Moraga, Oakley, Pinole, Pittsburg, San Ramon, and unincorporated Contra Costa County will start their more renewable and locally controlled energy service with MCE at competitive rates compared to PG&E, or they can choose another service option.

How does MCE affect electricity services for Contra Costa residents and businesses?

Aside from having access to more renewable energy, not much will change. Residents and businesses can choose 50–100% renewable energy from a local public agency. MCE customers continue to enjoy the same reliable electricity service, with PG&E delivering power, maintaining the wires, and providing billing and gas services.

With MCE's Light Green service option, at least half of the electricity you purchase is generated by renewable resources. Residents and businesses may also opt up to MCE's Deep Green 100% renewable energy, or opt out and choose PG&E's 33% renewable energy.

rates the past two years in a row (by an average of 9% and 3.9%, respectively). MCE has limited rate changes to once annually and, as a local public agency, all changes are always discussed and reviewed at public meetings by MCE's Board of Directors, made up of locally elected officials representing each of the communities we serve. PG&E will implement new rates beginning March 1. MCE will review promptly and, if needed to continue providing competitive rates, will adjust its own rates. For rates and cost comparisons visit: mceCleanEnergy.org/rates

Discount programs such as CARE, FERA, are and Medical Baseline are unaffected by enrollment; these customers receive the same discount with MCE as they would with PG&E.

HOW MCE WORKS



Are MCE's rates more stable than PG&E's?

Yes. While PG&E historically changes rates 3–5 times a year, MCE has never changed its rates more than once a year.

Do CARE, Medical Baseline, and other low-income assistance programs continue with MCE service?

Yes. Low-income assistance programs like CARE, FERA, and Medical Baseline are unaffected by MCE. Customers in these programs do not need to re-enroll nor take any further action.

How do MCE rates compare to PG&E's?

Typical customers currently pay slightly less for MCE's 50% renewable electricity compared to PG&E's 33% renewable electricity, with costs nearly identical. Part of MCE's mission is to provide stable and competitive rates. MCE has reduced

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WE'RE HERE TO ANSWER YOUR QUESTIONS!

mceCleanEnergy.org/ContraCosta
1 (888) 632-3674
info@mceCleanEnergy.org

YOU HAVE THE POWER TO MAKE A DIFFERENCE!

and highlighted below in blue) and one for electric generation (provided by MCE and highlighted below in green). MCE's generation rates simply replace the generation charges you currently pay to PG&E; they are not an additional charge.

 ENERGY STATEMENT www.pge.com/MyEnergy		Account No: 0123456789-0 Statement Date: 06/28/2017 Due Date: 07/19/2017
Service For: DEE P. GREENE 100 CLEAR VISTA DR. RICHMOND, CA 94804	Your Account Summary	
Questions about your bill? 24 hours per day, 7 days per week Phone: 1-866-743-0335 www.pge.com/MyEnergy	Amount Due on Previous Statement \$135.57 Payment(s) Received Since Last Statement -135.57 Previous Unpaid Balance \$0.00	
	Current PG&E Electric Delivery Charges \$82.45 MCE Electric Generation Charges 38.08 Current Gas Charges 16.58	
	Total Amount Due by 07/19/2017	\$137.09

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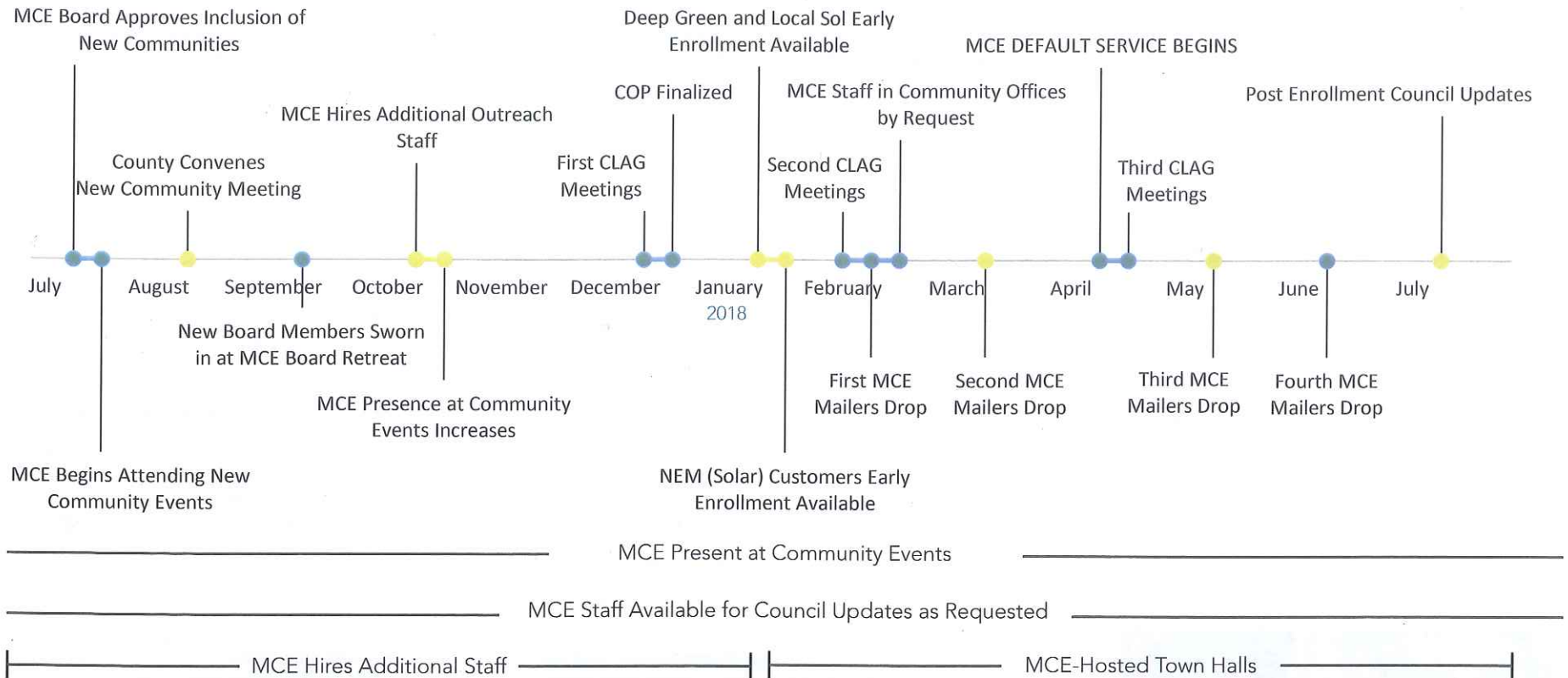
YOUR SERVICE OPTIONS

50%
MCE Light Green
50% RENEWABLE
 Take no action and your electric service will be at least 50% renewable energy starting in April — Light Green is currently 55% renewable.

100%
MCE Deep Green
100% RENEWABLE
 Eliminate your electricity-related carbon footprint by opting up to 100% California renewable energy.

33%
PG&E
33% RENEWABLE
 You can choose to opt out and continue purchasing energy from PG&E.

CONTRA COSTA COMMUNITY INCLUSION AND ENROLLMENT TIMELINE



A SNAPSHOT IN TIME

MCE's outreach during an enrollment period differs slightly from outreach once a community has started service. Outside of an enrollment period, MCE events are focused on those already scheduled in the community. Enrollment outreach includes mailers and MCE-hosted events to ensure as many customers as possible hear about MCE.

MCE staff is available for events and community outreach. Once a community is enrolled with MCE, staff will continue to be present, inform community members, and help everyone make the best choice for themselves.

FOCUSING ON CUSTOMER AWARENESS: MCE'S APPROACH TO COMMUNITY ENROLLMENT

COMMUNITY OUTREACH PLAN

MCE's Community Outreach Plan (COP) outlines the general strategy for community engagement during an enrollment period. It includes demographic data, information about Community Leader Advisory Groups, a timeline, and other relevant information. Every community will have access to the COP as well as nine community-specific appendices.

Community-specific appendices allow community staff and leaders to provide detailed outreach in their community. MCE staff will look for feedback from community staff and council members, as well as from the CLAGs, in order to create a well-rounded plan to educate and inform customers.



COMMUNITY LEADER ADVISORY GROUPS

EARLY ENROLLMENT

OPTING UP TO 100% RENEWABLE ENERGY

Some customers may want to enroll in MCE's 100% renewable options, called Deep Green and Local Sol, and may do so beginning in January 2018.

NET ENERGY METERING (NEM) FOR SOLAR CUSTOMERS

Customers with solar are enrolled in net energy metering (NEM) with PG&E and will receive their full year's worth of charges upon enrollment with MCE. This process is known as a true-up. If customers would like to enroll early to better align with their true-up date to reduce charges, they can do so beginning in January 2017.

MAILED NOTICES

MCE will send four mailed notices to customers letting them know about the switch to MCE service. These mailers contain general information about MCE services and customer-specific information when applicable, such as information on discount programs and NEM.

Customers will receive two mailed notices before service begins in April and two after.

"AS REQUESTED" EVENTS

MCE staff will be available to attend events, be present at community offices after the first mailers drop, and provide updates to council.

Community staff should feel free to reach out at any time to request MCE staff assistance or attendance at a particular meeting.

This applies to community events as well. While MCE staff will monitor events and attempt to be present as much as possible, input from community staff is always valued.

MCE-HOSTED TOWN HALLS

MCE staff host Town Hall style meetings to allow residents and business owners an opportunity to learn and ask questions about MCE. While community members will have many opportunities to engage with MCE staff at other community events and meetings, MCE-hosted events provide a venue that's specific to MCE enrollment.

Empowering community stakeholders is central to MCE's engagement. During enrollment periods, MCE convenes Community Leader Advisory Groups (CLAGs), typically consisting of 10-20 participants, to guide local outreach efforts.

CLAGs are intended to facilitate feedback from a diverse cross-section of community representatives. They are informal and participants are not expected to have a background in energy policy. During previous MCE enrollments, CLAGs have included representatives from environmental organizations, industry and business associations, senior communities and those who speak English as a second language.

The CLAGs help MCE:

- identify outreach strategies and venues,
- help distribute information, and
- promote presentations and events

Interested in joining a CLAG or know someone who is?

OUR COMMITMENT TO CALIFORNIA ENERGY, Clean Jobs, and Public Accountability.

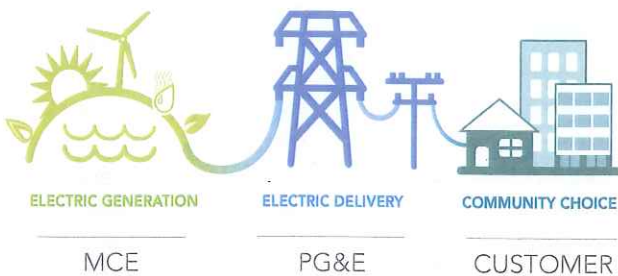


MCE is a public, community-based, power agency whose mission is to reduce greenhouse gas (GHG) emissions. MCE currently serves 255,000 customers in Marin County, Napa County and the cities of Benicia, El Cerrito, San Pablo, Richmond, Lafayette, and Walnut Creek.

GHG EMISSIONS ELIMINATED

MCE customers have eliminated 185,751 metric tons of GHG emissions. This is equivalent to: eliminating the annual carbon emissions of 39,237 cars or sequestering 175,833 acres of forest.

HOW COMMUNITY CHOICE WORKS



CLEANER ENERGY CHOICES

- 
MCE Local Sol
 100% local solar, 100% GHG-free
- 
MCE Deep Green
 100% renewable, 100% GHG-free
- 
MCE Light Green
 50% renewable, 64% GHG-free
- 
PG&E
 30% renewable, 58% GHG-free

Based on most recent available data, 2014.

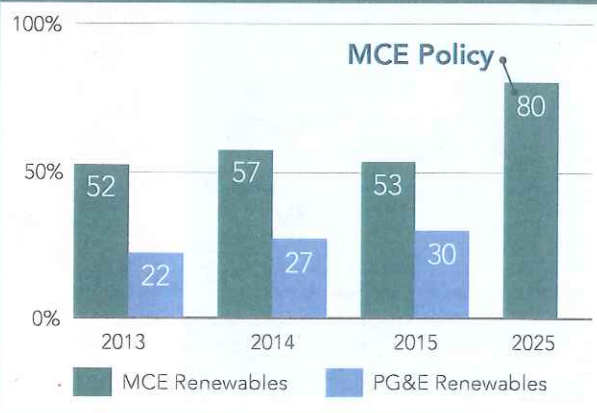
PUBLIC ACCOUNTABILITY



As a local public agency, MCE is governed by a 19-member Board of Directors comprised of elected Councilmembers or Supervisors who represent each of our 24 member communities. MCE member communities – not private shareholders – control their own energy choices.

MCE's power content goal for 2017 is 75% carbon-free; growing to 100% by 2025.

RENEWABLE ENERGY GROWTH



As of October 2016, MCE's renewable projects have:

- Supported more than 2,800 California jobs.*
- Created 1.2 million union labor hours.

MCE's sustainable workforce policy supports local businesses, prevailing wages, union members, training and apprenticeship programs, and support for green and sustainable businesses.

*MCE uses the National Renewable Energy Laboratory's Jobs and Economic Development Impacts Model to report jobs and hours created.



IBEW Local 11 Thanks MCE for Creation of Union Jobs

"The IBEW strongly supports the Antelope Expansion 2 project planned for MCE in 2018. This 105 MW project would make a significant contribution to ensuring continued employment for IBEW members in the coming years. We look forward to building a great relationship with MCE."

Marvin Kropke,
IBEW Local 11
Business Manager
 October 7, 2016

\$1.6 Billion Committed

MCE has committed over \$1.6 billion to build 813 MW** of new California renewable energy projects. This includes \$903 million for solar, \$665 million for wind, and \$17 million for biogas projects.

445 MW of California Solar

In 2016, MCE contracted with four California solar companies to build 445 MW** of new solar capacity.

167 MW of California Wind

In 2016, MCE contracted with two California wind farms to build 167 MW of new wind capacity.

**MW total includes contracted energy load to serve possible additional communities in MCE's 2017-2018 inclusion period.



Cost Comparison: MCE and PG&E Service for Discovery Bay

MCE new service area (as of April 1) Discovery Bay accounts

19-Mar-18

Data

This analysis is based on a representative sample of invoices provided by the Town of Discovery Bay. The invoices cover 62 service accounts, with two representative invoices for each account - one from July 2017 and one from January 2018. Rates are current as of March 1, 2018. There will be no changes to the MCE rates before April 2019, if then.

Note that six of these accounts are for street lighting. Five of these accounts use PG&E lighting equipment. The charges for use of PG&E-owned street lights is not included, however these equipment costs are the same whether generation is provided by MCE or PG&E, so the savings estimate is accurate.

Rate Comparisons

This compares the costs for PG&E standard service with MCE Light Green (57% renewable) and MCE Deep Green (100% renewable) for July 2017 and January 2018.

Results

Since we used two invoices per year for each service account for this comparison, the total savings with MCE Light Green service will be approximately six times the two-month cost savings per year, or approximately \$35,000 per year.

A-6 accounts can be migrated to Deep Green service for less than \$3/yr over the cost for PG&E standard service. Deep Green for A-1-F is also inexpensive, costing just \$36/year over PG&E for Deep Green 100% renewable energy.

All rate classes show decreased cost using MCE Light Green electricity. The savings range from 1% for A-1F to 4% savings for A-10B TOU. Overall savings are approximately 3.5% with MCE Light Green.

Two Month Costs by Rate Schedule and Service Type			
Rate Class	PG&E Standard	MCE Light Green (57% Renewable)	MCE Deep Green (100% Renewable)
A1	\$ 3,033	\$ 2,934	\$ 3,054
A10B (COM-10-TOU)	\$ 23,816	\$ 22,872	\$ 23,991
A1F as A1	\$ 697	\$ 688	\$ 702
A1X	\$ 13,983	\$ 13,594	\$ 14,199
A6	\$ 3,466	\$ 3,335	\$ 3,467
E19S (COM-19S)	\$ 119,219	\$ 114,964	\$ 121,699
LS-1, LS-2, LS-3 (SL-1)	\$ 2,347	\$ 2,261	\$ 2,403
Total (2 months per year)	\$ 166,560	\$ 160,648	\$ 169,516

Two Month Cost Differences from PG&E Default Service

Rate Class	PG&E Standard	MCE Light Green (57% Renewable)	MCE Deep Green (100% Renewable)
A1	\$ -	\$ (98)	\$ 22
A10B (COM-10-TOU)	\$ -	\$ (944)	\$ 174
A1F as A1	\$ -	\$ (9)	\$ 6
A1X	\$ -	\$ (389)	\$ 217
A6	\$ -	\$ (131)	\$ 0
E19S (COM-19S)	\$ -	\$ (4,255)	\$ 2,480
LS-1, LS-2, LS-3 (SL-1)	\$ -	\$ (86)	\$ 57
Difference (2 months per year)	\$ -	\$ (5,912)	\$ 2,955

Percentage Differences from PG&E Default Service

Rate Class	PG&E Standard	MCE Light Green (57% Renewable)	MCE Deep Green (100% Renewable)
A1	0%	-3.2%	0.7%
A10B (COM-10-TOU)	0%	-4.0%	0.8%
A1F as A1	0%	-1.3%	0.8%
A1X	0%	-2.8%	1.6%
A6	0%	-3.8%	0.0%
E19S (COM-19S)	0%	-3.6%	2.2%
LS-1, LS-2, LS-3 (SL-1)	0%	-3.7%	2.5%
Overall Percentage Difference	0%	-3.5%	1.8%

A10B (COM-10-TOU)		MCE			PG&E	Overall	
Season		MCE Gen.	PG&E Delivery	PG&E Fees	Effective Rate	PG&E Rate	% Diff.
Non-Seasonal	All Usage						
Non-TOU	Summer						
Non-TOU	Winter						
TOU Usage	Summer Peak	\$0.13500	\$0.05335	\$0.02568	\$0.21403	\$0.22337	-4.18%
TOU Usage	Summer Partial Peak	\$0.08200	\$0.05335	\$0.02568	\$0.16103	\$0.16824	-4.29%
TOU Usage	Summer Off Peak	\$0.05400	\$0.05335	\$0.02568	\$0.13303	\$0.14017	-5.09%
TOU Usage	Winter Peak						
TOU Usage	Winter Partial Peak	\$0.06500	\$0.04159	\$0.02568	\$0.13227	\$0.14054	-5.88%
TOU Usage	Winter Off Peak	\$0.04900	\$0.04159	\$0.02568	\$0.11627	\$0.12347	-5.83%
Demand	Summer Peak						
Demand	Summer Partial Peak						
Demand	Summer Maximum	\$4.85000	\$14.11000		\$18.96000	\$19.52000	-2.87%
Demand	Winter Off Peak						
Demand	Winter Partial						
Demand	Winter Maximum		\$11.76000		\$11.76000	\$11.76000	0.00%
Ag. HP Load	Conn. Load Sum.						
Ag. HP Load	Conn. Load Win.						

PCIA Vintage

2018 (toggle)

E19S (COM-19S)		MCE			PG&E	Overall	
Season	MCE Gen.	PG&E Delivery	PG&E Fees	Effective Rate	PG&E Rate	% Diff.	
Non-Seasonal	All Usage						
Non-TOU	Summer						
Non-TOU	Winter						
TOU Usage	Summer Peak	\$0.10500	\$0.02289	\$0.02165	\$0.14954	\$0.16055	-6.86%
TOU Usage	Summer Partial Peak	\$0.06500	\$0.02289	\$0.02165	\$0.10954	\$0.11613	-5.67%
TOU Usage	Summer Off Peak	\$0.04000	\$0.02289	\$0.02165	\$0.08454	\$0.08671	-2.50%
TOU Usage	Winter Peak						
TOU Usage	Winter Partial Peak	\$0.05900	\$0.02289	\$0.02165	\$0.10354	\$0.11004	-5.91%
TOU Usage	Winter Off Peak	\$0.04500	\$0.02289	\$0.02165	\$0.08954	\$0.09401	-4.75%
Demand	Summer Peak	\$12.60000	\$5.79000		\$18.39000	\$19.65000	-6.41%
Demand	Summer Partial Peak	\$3.10000	\$1.98000		\$5.08000	\$5.40000	-5.93%
Demand	Summer Maximum		\$17.74000		\$17.74000	\$17.74000	0.00%
Demand	Winter Off Peak						
Demand	Winter Partial		\$0.12000		\$0.12000	\$0.12000	0.00%
Demand	Winter Maximum		\$17.74000		\$17.74000	\$17.74000	0.00%
Ag. HP Load	Conn. Load Sum.						
Ag. HP Load	Conn. Load Win.						

PCIA Vintage

2018 (toggle)



Low-income Programs Available for MCE Customers

MCE proudly serves our low-income and disadvantaged communities with a wide range of energy efficiency and renewable energy offerings. MCE customers are eligible for the following discount programs and rebates.

Energy Efficiency: Low-Income Families and Tenants (LIFT)

To apply, email energysavings@mcecleanenergy.org
 MCE developed LIFT to better serve income-qualified, multifamily properties that are not currently benefiting from other low-income programs. LIFT provides comprehensive services to low-income properties and tenants as well as supports fuel switching from gas to electric heat pumps for cleaner and safer energy use. LIFT and CARE eligibility requirements are the same, so CARE customers automatically qualify for LIFT. LIFT will build upon the existing success of MCE's Multifamily Energy Efficiency program which has already distributed \$433,424 in rebates to affordable properties in 2015-2016 by serving 1,785 units. In 2017 MCE committed another \$107,240 in rebates for affordable properties.

LIFT & CARE Eligibility	
Number of persons in household	Total gross annual household income*
1-2	\$32,480 or less
3	\$40,840 or less
4	\$49,200 or less
5	\$57,560 or less
6	\$65,920 or less
7	\$74,280 or less
8	\$82,640 or less
9	\$91,000 or less
10	\$99,360 or less
Each additional person, add	\$8,360

*Before taxes based on current income sources.
 Valid through May 31, 2018.

Energy Bill Assistance: California Alternate Rates for Energy (CARE)

pge.com/care

CARE offers a minimum discount of 20% on gas and electric rates. About 14.2% of MCE customers benefit from CARE. Eligibility is usually determined by the number of individuals in a household and the total gross household income. CARE is also available to:

- Tenants of sub-metered residential facilities
- Qualified nonprofit group living facilities
- Agricultural employee housing facilities
- Migrant farm worker housing facilities



Energy Bill Assistance: Family Electric Rate Assistance (FERA)

pge.com/fera

FERA offers a monthly discount on electric bills to income-qualified households of 3 or more individuals. Like CARE, FERA eligibility is based on the number of individuals in a household and total gross household income.

FERA Eligibility	
Number of persons in household	Total gross annual household income*
1-2	Not eligible
3	\$40,841 - \$51,050
4	\$49,201 - \$61,500
5	\$57,561 - \$71,950
6	\$65,921 - \$82,400
7	\$74,281 - \$92,850
8	\$82,641 - \$103,300
9	\$91,001 - \$113,750
10	\$99,361 - \$124,200
Each additional person, add	\$8,360 - \$10,450

*Before taxes based on current income sources.
 Valid through May 31, 2018.

Low-Income Home Energy Assistance Program (LIHEAP)

Once per year, LIHEAP will pay the energy bill of those facing an electricity shut-off notice. This includes MCE customers who receive disconnect notices. LIHEAP also helps with home weatherization, with priority given to homes with infants and toddlers under 3 years of age. LIHEAP is administered by the following agencies in MCE's service area:



- **Marin:** Community Action Marin, 1 (415) 526-7500
- **Napa or Solano:** North Coast Energy Services, 1 (800) 233-4480
- **Contra Costa:** Contra Costa County Employment & Human Services Department, Community Services Bureau, 1 (925) 681-6380

LIHEAP Eligibility	
Number of persons in household	Total gross annual household income*
1	\$25,103
2	\$32,827
3	\$40,551
4	\$48,275
5	\$55,999
6	\$63,723
7	\$65,171
8	\$66,619
Each additional person, add	\$1,448

*You must have an annual household income (before taxes) that is below 60% of the State Median Income.

MCE Low-income solar rebates through GRID Alternatives

gridalternatives.org

Largely available in Contra Costa and Solano Counties

To apply, visit www.gridalternatives.org or call 1 (866) 921-4696



GRID Alternatives is a nonprofit that manages the country's first dedicated solar rebate for low-income families. They provide no-cost solar systems for low-income families, while providing hands-on installation experience for job seekers and community volunteers. From 2012-2018, MCE has allocated \$155,000 toward low-income solar rebates to offset the cost of solar panel installation for low-income customers. This has helped to build 87 systems, totaling nearly 186 kW of new rooftop solar. Program participants have saved an estimated \$1.5 million on their monthly utility bills and eliminated approximately 3,000 metric tons of greenhouse gas emissions.

Green and Healthy Homes Initiative (GHHI)

greenhealthyhomesmarin.org, 1 (415) 464-6011

Currently available in Marin County only

GHHI is dedicated to breaking the link between unhealthy housing and unhealthy families. By replacing stand-alone housing intervention programs with an integrated, whole-house approach to produce green, healthy, and safe homes, GHHI improves the health, economic, and social outcomes for families across the country. To serve low- to moderate-income Marin County residents, the county adopted the GHHI model of aligning, braiding, and coordinating funding and services with partner local non-profits, government agencies, and utility providers. Together, they match the services that families need with the local help that already exists.

Services include:

- **Energy efficiency modifications** (e.g., furnace and HVAC upgrades)
- **Home safety improvements** (e.g., pest remediation, installation of grab bars and ramps)
- **Home rehabilitation** (e.g., roof, door, and window repair)



Green & Healthy Homes Initiative | **Marin County**

Eight Elements of a Green & Healthy Home

1. Dry
2. Clean
3. Pest-free
4. Safe
5. Contaminant-free
6. Energy efficient
7. Well-maintained
8. Well-ventilated

MCE Net Energy Metering Sample Bill

This sample bill is for illustrative purposes only and does not show other pages in your PG&E bill (including the summary page or details of other electric charges).

For other details about your bill, we invite you to visit: mceCleanEnergy.org/billing



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1234567890-1
Statement Date: 07/18/2017
Due Date: 08/10/2017

Details of MCE Electric Generation Charges

06/14/2017 – 07/15/2017 (31 billing days)

Service For: 1234 Street Avenue

Service Agreement ID: 0123456789 ESP Customer Number: 0123456789

06/14/2017 – 07/15/2017

Rate Schedule: E-6

NEM GENERATION BONUS	-200.000000 kWh	@\$0.01000	\$-2.00
Generation – Off Peak	191.000000 kWh	@\$0.04300	8.21
Generation – Part Peak – Summer	63.000000 kWh	@\$0.08200	5.17
Generation – On Peak	-200.000000 kWh	@\$0.18600	-37.20
	Net Charges		-25.81

Utility Users Tax	0.00
Energy Surcharge	0.01

CREDITED TO NEM BALANCE \$25.80

YOUR MCE NEM CREDIT BALANCE IS NOW \$67.32

MCE tracks your credits earned from electricity generation and applies them to future MCE charges. For MCE NEM-related questions, please call 1(888) 632-3674.

Total MCE Electric Generation Charges

\$0.00

NEM Credit Balance

This on-bill message indicates the total balance of MCE generation credits. The balance in this message will be updated each month based on your usage and accrual of credits.

Credit to/from NEM Balance

A new line will be added to your billing statement indicating accrued NEM generation credits ("Credited to NEM Balance"), or spending of previously accrued NEM generation credits ("Credited from NEM Balance"). The total specified on this line indicates the amount of credit accrued/used in the current billing cycle that will be added/subtracted from the NEM Credit Balance.

Service Information

Total Usage 54.000000 kWh

For questions regarding charges on this page, please contact:

MCE

1125 Tamalpais Avenue
SAN RAFAEL CA 94901
1-888-632-3674

www.mceCleanEnergy.org

Additional Messages

MCE is a not-for-profit, public agency that sources 50-100% renewable energy for your power needs, called electric generation.

PG&E continues to provide and bill for electric delivery services. MCE replaces PG&E's charge for electric generation. This is reflected in the 'Generation Credit' line item shown on the 'Details of PG&E Electric Delivery Charges' page of your bill.

Gas services are not provided by MCE.

If you have questions about MCE, please call us at 1 (888) 632-3674, email us at info@mceCleanEnergy.org, or visit us online at www.mceCleanEnergy.org. We're happy to help!

Solar Net Energy Metering (NEM)



Get credited at above-retail rates for your solar system's overproduction.
Credits of \$100+ can be cashed out each April.

Advantages of MCE's Net Energy Metering

MCE is dedicated to encouraging customers to generate their own clean energy! Customers with solar power at their home or business can take advantage of MCE's Net Energy Metering (NEM) program, which is one of the most generous of its kind in California.

With NEM, a meter tracks the difference between the amount of electricity your solar panels produce and the amount of electricity you use during each billing cycle. When you use **more** electricity than you produce, you are charged. When you use **less** electricity than you produce, you are credited.

MCE'S NEM	PG&E'S NEM
Premium rate (MCE's full generation retail rate + \$0.01/kWh) paid for excess electricity.	Standard rates paid (PG&E's full generation rate).
Credits continuously roll over and never zero out. At the end of each April, MCE will offer you a check for the full amount of your credit balance if it exceeds \$100.	PG&E zeros out your credits through an annual true-up.
MCE bills monthly, so your annual true-ups are smaller.	PG&E sends a year's worth of charges at your true-up.
If you use more electricity than you produce, you'll still support 50-100% renewable energy.	PG&E's renewable energy content is 30%.*

*As reported in the Annual Report to the California Energy Commission Power Source Disclosure Program in June 2016.


When a NEM account enrolls with MCE, **PG&E performs an immediate true-up and bills for all electric charges incurred since the last true-up statement, resulting in the loss of any accrued credits.** We encourage all solar customers to consider the timing of their enrollment and to contact MCE with any questions.

MCE and PG&E Cost Comparison

The example cost comparison below is based on typical usage at the residential E-6 rate schedule and current PG&E and MCE rates effective April 2017.

	USAGE (KWH)					COST COMPARISON			
	Summer Peak	Summer Part Peak	Summer Off Peak	Winter Part Peak	Winter Off Peak	PG&E Delivery (all customers)	PG&E 30% Renewable Energy (PG&E customers)	MCE 50% Renewable Energy (MCE customers)	Additional PG&E Fees (MCE customers)
JAN				25	200	\$27.77	\$19.10	\$12.03	\$6.70
FEB				45	190	\$28.76	\$20.17	\$12.81	\$7.00
MAR				43	180	\$27.69	\$19.14	\$12.16	\$6.64
APR				47	150	\$25.43	\$17.02	\$10.86	\$5.86
MAY	-15	35	120	10	100	\$31.45	\$18.67	\$10.94	\$7.44
JUN	-15	89	150			\$31.61	\$17.66	\$10.81	\$6.67
JUL	-40	91	180			\$31.17	\$14.62	\$7.36	\$6.88
AUG	0	70	140			\$30.32	\$18.03	\$11.76	\$6.25
SEP	46	63	150			\$36.92	\$27.92	\$20.17	\$7.71
OCT	41	67	130			\$34.82	\$25.85	\$18.71	\$7.09
NOV	16	48	150	51	44	\$39.32	\$28.24	\$18.97	\$9.20
DEC				60	190	\$30.16	\$21.60	\$13.78	\$7.44
						\$375.42	\$248.02	\$160.36	\$84.88
TOTAL ANNUAL ELECTRIC COSTS:						PG&E: \$623.44		MCE: \$620.66 LOWER COST WITH MCE	





ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-0

Statement Date: 06/28/2017

Due Date: 07/19/2017

Details of MCE Electric Generation Charges
05/20/2017 - 06/21/2017 (33 billing days)

Service For: 100 CLEAR VISTA DR.
Service Agreement ID: 9876543210 ESP Customer Number: 0123456789

05/20/2017 - 06/21/2017

Rate Schedule: E-1			
Deep Green	442.000000 kWh @ \$0.01000		\$4.42
Generation - Total	442.000000 kWh @ \$0.06800		30.06
	Net Charges	34.48	

Total MCE Electric Generation Charges **\$38.06**

Service Information
Total Usage 442.000000 kWh

For questions regarding charges on this page, please contact:
MCE
1125 TAMALPAIS AVENUE
SAN RAFAEL CA 94901
1-888-632-3674
www.mceCleanEnergy.org

Additional Messages
MCE is a not-for-profit, public agency that sources 50-100% renewable energy for your power needs, called electric generation.

PG&E continues to provide and bill for electric delivery services. MCE replaces PG&E's charge for electric generation. This is reflected in the 'Generation Credit' line item shown on the 'Details of PG&E Electric Delivery Charges' page of your bill.

Gas services are not provided by MCE.



9 Rate Schedule

Your rate schedule is based on your selected PG&E rate and determines how you are charged for the electricity provided. For details on rates, visit: mceCleanEnergy.org/rates.

10 Deep Green

If you have chosen Deep Green 100% renewable energy service, you will have a line item for the penny per kilowatt-hour (\$0.01/kWh) Deep Green premium. Half of this premium, which is ~\$4 for the typical home, funds local renewable energy project development.

11 Utility Users Tax

Some cities may assess customers a Utility Users Tax, which is calculated as a percentage and applied to both your PG&E delivery and MCE generation charges.

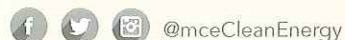
12 Energy Surcharge

This charge applies regardless of your service provider. It is collected from all customers on behalf of the California Energy Commission.



We're here to answer your questions!

-  mceCleanEnergy.org
-  info@mceCleanEnergy.org
-  1 (888) 632-3674




20170703

UNDERSTANDING YOUR ELECTRIC BILL

This is what you will see on your bill as an MCE customer.
Thank you for supporting renewable energy and creating a brighter future!

While MCE is in charge of sourcing the energy you use behind the scenes, PG&E will still send your monthly bill. Instead of one fee that combines both your electricity delivery fees and electricity generation fees, your bill will now show separate line items — one for PG&E **delivery** and one for MCE **generation**. MCE's generation rates simply replace PG&E's generation rates; they are not an added fee. Here are some things you should know:

- » PG&E will no longer charge you for electric generation, since MCE now procures 50-100% of your energy from renewable sources, depending on your service choice.
- » PG&E will continue to provide and charge you for electric delivery — the transmission and distribution of your electricity, as well as required regulatory fees — all at the same rates.
- » Because PG&E and MCE work together to provide separate parts of your electric service, your bill will include charges from both PG&E and MCE, but there will never be any duplicate charges.



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 0123456789-0
Statement Date: 06/28/2017
Due Date: 07/19/2017

Service For:
DEE P. GREENE
100 CLEAR VISTA DR.
RICHMOND, CA 94804

Questions about your bill?
24 hours per day, 7 days per week
Phone: 1-866-743-0335
www.pge.com/MyEnergy

Local Office Address

Your Account Summary

Amount Due on Previous Statement	\$135.57
Payment(s) Received Since Last Statement	-135.57
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$82.45
MCE Electric Generation Charges	38.06
Current Gas Charges	16.58
Total Amount Due by 07/19/2017	\$137.09

This line will indicate "Automatic Payment Service" if you have signed up for APS.

may qualify for reduced rates under PG&E's Choice program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 / Baseline allowance: Some residential rates are given a Tier 1 / Baseline allowance – a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 / Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

High Usage: A state mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

Tier *	% of Baseline
1	0% - 100%
2	> 100%

* Doesn't apply to EV & ET0UA/B

4 Your Electric Charges Breakdown

Conservation Incentive	\$0.95
Transmission	12.23
Distribution	37.99
Electric Public Purpose Programs	6.63
Nuclear Decommissioning	0.66
DWR Bond Charge	2.43
Competition Transition Charges (CTC)	0.57
PCIA	13.26
Taxes and Other	7.73
Total Electric Charges	\$82.45

1 Account Number


Your PG&E-assigned number identifies your account. Please have the first 10 digits on hand if you call to enroll in MCE's Deep Green or Local Sol service options, or if you opt out.

2 PG&E Electric Delivery Charges

PG&E's charge for the delivery of electricity. It includes the cost of moving energy from the grid to your home or business and maintaining the electric lines so that you have reliable service, rain or shine!

3 MCE Electric Generation Charges

MCE's charge for the generation of electricity. It includes the cost of electricity to match your home or business energy needs. It replaces a fee that PG&E would collect if they were providing your generation service. This is not an additional charge.



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 0123456789-0
Statement Date: 06/28/2017
Due Date: 07/19/2017

Details of PG&E Electric Delivery Charges
05/20/2017 - 06/20/2017 (32 billing days)

Service For: 100 CLEAR VISTA DR.
Service Agreement ID: 9876543210
Rate Schedule: E 1 T Residential Service

05/20/2017 - 06/20/2017

Your Tier Usage	1	2
Tier 1 Allowance	224.00 kWh	(32 days x 7.0 kWh/day)
Tier 1 Usage	224.000000 kWh	@ \$0.19979
Tier 2 Usage	218.000000 kWh	@ \$0.27612
Generation Credit		-\$44.75
Power Charge Indifference Adjustment		60.19
Franchise Fee Surcharge		-43.48
Richmond Utility Users' Tax (10.000%)		13.26
		0.26
		7.47
Total PG&E Electric Delivery Charges		\$82.45

2013 Vintaged Power Charge Indifference Adjustment

Service Information

Meter # 1111111111
Current Meter Reading 34,560
Prior Meter Reading 34,118
Total Usage 442.000000 kWh
Baseline Territory T
Heat Source Not Electric
Serial X
Rotating Outage Block 5S

4 Your Electric Charges Breakdown

This provides a detailed summary of fees for PG&E's Electric Delivery Charges.

5 Tier Indicator

This marker shows the highest tier you are being charged. If your electric use is more than your Tier 1 Allowance, which is set by state law, and crosses into Tier 2, the price you pay per kWh will increase. Customers who use more than 4 times their Tier 1 Baseline Allowance will be charged a High Usage Surcharge.

6 Generation Credit

The amount PG&E would have charged you if they provided your generation service. Because you're getting your electricity from MCE, PG&E credits these fees back to you. You can compare this amount with your "Generation - Total" on the following MCE Electric Generation Charges page (listed as item 10 on this pamphlet, \$30.06 on this sample bill).

7 Power Charge Indifference Adjustment (PCIA)

PG&E collects this fee to cover the cost of energy they had contracted to purchase on your behalf prior to becoming an MCE customer.

8 Franchise Fee Surcharge

This fee pays for PG&E's right to use public streets to run electric service to your home or business. This cost as well as the PCIA are always included in our cost comparisons.

A LOCAL RENEWABLE PROJECT TIMELINE | MCE SOLAR ONE IN RICHMOND, CA

MCE Solar One's 10.5 MW solar system is expected to produce 22,000 megawatt-hours per year of pollution-free electricity, which is enough energy to power over 3,400 homes. The project concept was initially conceived by the Richmond community as a way to include renewable energy and solar facilities in the Chevron Modernization Project.

ENVIRONMENTAL BENEFITS

The amount of renewable electricity generated at MCE Solar One in one year is equivalent to*:

- » Eliminates 3,234 metric tons of carbon dioxide in one year
- » Taking more than 680 fossil-fuel cars off of the road for one year
- » The carbon sequestered by 3,045 acres of forest in one year

* Based on MCE's aggregate portfolio emission factor and the EPA's greenhouse gas equivalencies calculator at: epa.gov/energy/greenhouse-gas-equivalencies-calculator

PUBLIC BENEFITS

- » Repurposes 60 acres of a remediated brownfield site
- » Provides clean, local, renewable energy
- » Supports 341 jobs
- » Partners with job-training program RichmondBUILD that helps retool local residents for construction and clean energy jobs
- » Aims to maximize local economic benefits by requiring 50% local resident workforce and engaging Richmond-based contractors and suppliers

- » Richmond community identifies an opportunity for Chevron to include renewable energy features in the Chevron Modernization Project
- » MCE has a preliminary discussion with Richmond and Chevron about developing a solar farm on a remediated brownfield site on refinery property
- » MCE conducts a feasibility study

- » MCE acts as Lead Agency for the Environmental Impact Report of the project and filed Notice of Determination
- » MCE secures Design Review Board approval
- » MCE receives utility interconnection from PG&E

- » Developers partner with job training program RichmondBUILD and local contractors to meet local hire requirement
- » Construction begins in Q2 2017
- » Commercial operation expected to occur in Q4
- » Solar One becomes the largest publicly owned solar project in the Bay Area
- » MCE to purchase all of the energy generated at the local project
- » MCE to become project owner in 6-7 years

2013

2014

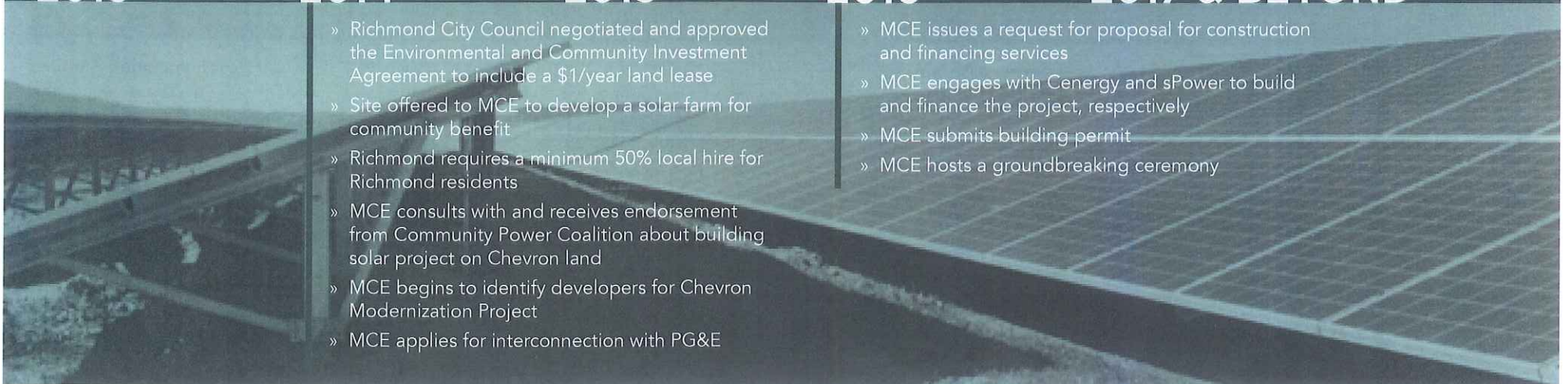
2015

2016

2017 & BEYOND

- » Richmond City Council negotiated and approved the Environmental and Community Investment Agreement to include a \$1/year land lease
- » Site offered to MCE to develop a solar farm for community benefit
- » Richmond requires a minimum 50% local hire for Richmond residents
- » MCE consults with and receives endorsement from Community Power Coalition about building solar project on Chevron land
- » MCE begins to identify developers for Chevron Modernization Project
- » MCE applies for interconnection with PG&E

- » MCE issues a request for proposal for construction and financing services
- » MCE engages with Cenergy and sPower to build and finance the project, respectively
- » MCE submits building permit
- » MCE hosts a groundbreaking ceremony



TOGETHER WE'RE BUILDING A CLEANER ENERGY FUTURE FOR CALIFORNIA | 2017

From 2010–2015, MCE customers have **eliminated more than 185,751 metric tons of greenhouse gas emissions** — the equivalent of removing 39,237 cars from the road for one year or sequestering the same amount of carbon as 175,833 acres of forest in one year.

BUILDING NEW RENEWABLES

MCE and its partners have committed over \$1.6 billion to build 813 MW of new renewable energy projects in California. This includes \$903 million for solar, \$665 million for wind, and \$24 million for biogas projects. MCE was likely California's largest purchaser of renewable energy in 2016. Below is a list of MCE's new California renewable energy projects currently under contract.

	RESOURCE & CONTRACT TYPE ¹	RESOURCE PROVIDER / PROJECT NAME	LOCATION	PROJECT CAPACITY (MW)	MCE SERVICE START DATE	CONTRACT LENGTH (YEARS)
LOCAL (MCE Service Area)	Solar FIT	San Rafael Airport	San Rafael, Marin Co.	1	2012	20
	Solar PPA	Dominion / Buck Institute of Research on Aging	Novato, Marin Co.	1	2016	25
	Solar FIT	Rawson, Blum & Leon / Cost Plus Plaza	Larkspur, Marin Co.	0.265	2016	20
	Solar FIT	North Shore Solar Partners LLC / Freethy Industrial Parkway Unit #1	Richmond, Contra Costa Co.	1	2016	20
	Solar FIT	North Shore Solar Partners LLC / Freethy Industrial Parkway Unit #2	Richmond, Contra Costa Co.	1	2016	20
	Solar FIT	REP Energy / Cooley Quarry	Novato, Marin Co.	1 Local Sol ²	2017	20
	Biogas PPA	Waste Management / Redwood Landfill	Novato, Marin Co.	3.6	2017	20
	Solar PPA	MCE / Solar One	Richmond, Contra Costa Co.	10.5	2017	25
	NEARBY (<100 Miles)	Biogas PPA	G2 Energy / Hay Road Landfill	Vacaville, Solano Co.	1.6	2013
Biogas PPA		Genpower / Lincoln Landfill	Lincoln, Placer Co.	4.8	2013	20
Biogas PPA		G2 Energy / Ostrom Road Landfill	Wheatland, Yuba Co.	1.9	2013	18
IN STATE (Within California)	Solar PPA	Dominion / RE Kansas Solar	Stratford, Kings Co.	20	2015	3
	Solar PPA	Dominion / Cottonwood Solar	Stratford, Kings Co.	23	2015	25
	Wind PPA ³	EDP Renewables / Rising Tree III	Mojave, Kern Co.	99	2015	3.5
	Solar PPA	Recurrent Energy / Mustang Solar Power Project	Lemoore, Kings Co.	30	2018	15
	Solar PPA	Sempra / Great Valley Solar	Tranquillity, Fresno Co.	100	2018	25
	Solar PPA ³	sPower / Antelope Expansion 2	Lancaster, Los Angeles Co.	105	2018	20
	Wind PPA	Terra-Gen / Voyager Wind III	Mojave, Kern Co.	42	2018	12
	Wind PPA	Terra-Gen / Los Banos Wind	Los Banos, Merced Co.	125	2018	12
	Solar PPA	First Solar / Little Bear Solar	Mendota, Fresno Co.	40 up to 160 ⁴	2020	20
Solar PPA ³	EDF Renewables / Desert Harvest	Desert Center, Riverside Co.	80	2020	20	

2,800+ CALIFORNIA JOBS

MCE's renewable projects have supported more than 2,800 California jobs⁵ resulting in 1.2 million union labor hours. MCE's sustainable workforce policy outlines support for local businesses, union members, training and apprenticeship programs, and support for green and sustainable businesses.



1. FIT=Feed-In Tariff; PPA=Power Purchase Agreement
2. 100% solar energy service option produced by a local solar farm within MCE's service area.
3. Complies with CPUC's G.O. 156 Utility Supplier Diversity Program.
4. Project size will increase to 160 MW with inclusion of new MCE communities.
5. MCE uses the National Renewable Energy Laboratory's Jobs and Economic Development Impacts Model to provide consistent and reasonably accurate estimates of direct and indirect jobs involved in MCE's power contracting efforts and general operations.

FOR MORE INFORMATION:
mceCleanEnergy.org/energy-sources
info@mceCleanEnergy.org

